

# Warranty claim



Société Ardennaise d'Essieux  
Ham-les-Moines

FRANCE - 08090 Charleville-Mézières

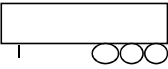
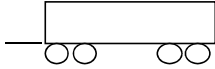
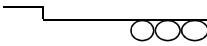
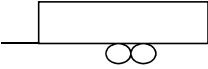

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Only a completely filled out warranty claim paper including all costs can be treated.

date \_\_\_\_\_  
Customer Claim-No. \_\_\_\_\_

<b>Applicant</b>	_____	
<b>Street</b>	_____	
<b>Zipcode/Location</b>	_____	
<b>Contact</b>	_____	Phone/Fax-No. _____
<b>Vehicle owner</b>	_____	<b>Vehicle manufacturer</b> _____
Street	_____	Street _____
Zipcode/Location	_____	Zipcode/Location _____

Vehicle-type

				own drawing 
Tarpaulin body Tank body	Tipper body Chill body	other Types: _____		

Registration-No.	_____	Application	On-road	Off-road
Chassis-No.	_____			
Registration (date)	_____	Mileage	_____	

<b>Axle type</b>	_____	<b>Suspension type</b>	_____
EDP-No.	_____	EDP-No.	_____
Date of manufacture	_____	Date of manufacture	_____
Serial-No.	_____	Serial-No.	_____

**short detail description**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

<b>Suggestion for repair</b>	working time (hours)	
_____	_____	
_____	_____	
_____	_____	

Labour costs per hour in €	_____	Total	_____
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SAE - No.	Description	Spare parts necessary		Total price in €
		yes	no	
Total				

Other costs	_____

Total price without VAT	_____
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Comment	_____

- Important!**
- Missing informations lead to extended processing times or refusal of the claim.
  - Only customers which have a SAE customer no. can submit this claim.
  - Complaint costs are refunded only if they are invoiced separately and proven with appropriate vouchers.
  - If there is no other information refused parts will be kept for four weeks beginning with the date of customer information and will be scrapped thereafter.
  - Claimed goods must have been purchased from authorised SAE dealers.