



# DEMANDE DE GARANTIE

Seule une demande de garantie correctement remplie peut être traitée  
Only a correctly completed warranty claim can be treated.

**SAE-SMB INDUSTRIES**  
Route de Cliron

Document to return to SAV SAE-SMB - Industries

FRANCE - 08090 Ham-les-moines

Good for agreement    yes     no

date  
Customer Claim-No.

SAV N° :

N° de tél. /fax: +33 (0) 324-595454 / -548158  
["mboureche@sae-smb.fr"](mailto:mboureche@sae-smb.fr) - ["jfagot@sae-smb.fr"](mailto:jfagot@sae-smb.fr)

**Applicant**

Street

Zipcode/Location

Contact

Phone/Fax-No.

**Vehicle owner**

Street

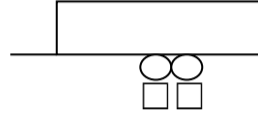
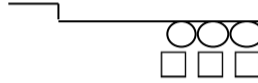
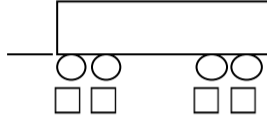
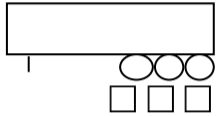
Zipcode/Location

**Vehicle manufacturer**

Street

Zipcode/Location

**Vehicle-type**



own drawing



Tarpaulin body  
 Tank body

Tipper body  
 Chill body

other Types: \_\_\_\_\_

Registration-No.

Chassis-No.

Registration (date)

Application

On-road

Off-road

Mileage

**Axle type**

EDP-No.

Date of manufacture

Serial-No.

**Suspension type**

EDP-No.

Date of manufacture

Serial-No.

**short detail description**

**Suggestion for repair**

Temps travail (bareme SAE-SMB)

working time (hours)

Labour costs per hour in €

Total

0,00

**0,00 €**

**spare parts**

Spare parts necessary

yes

no

SAE - No.	Description	Quantity	Price per piece in €	Total price in €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
				0,00 €
Total				<b>0,00 €</b>

**Other costs**

Total price without VAT

**0,00 €**

Comment

**Important!**

- Missing informations lead to extended processing times or refusal of the claim.
- Only customers which have a SAE customer no. can submit this claim.
- Complaint costs are refunded only if they are invoiced separately and proven with appropriate vouchers.
- If there is no other information refused parts will be kept for four weeks beginning with the date of customer information and will be scrapped thereafter.
- Claimed goods must have been purchased from authorised SAE dealers.